## INDICATORS OF AN EFFECTIVE NON-PROFIT BOARD

MAS Governance Workshop May 31, 2012 Presenter: Betty Augaitis

## Strong Leadership

- Board Committee tasked with ensuring a transparent and open process for selecting board leaders
- Apprenticeship as Vice-chair and/or committee chair before taking on Chair role provides leadership opportunities

### Diversified and Committed Membership

- Board reviews selection criteria annually to address skills required and represent diversity of communities served
- Selection Committee works year-round using many strategies to reach out to various communities
- Governance Committee ensures every member a committee or project role
- Articulate contribution expectations to board members and provide opportunities for contributions

# Members Understand Board's Role and Organization

- Board committee ensures board by-laws and governance policies are updated and reviewed regularly
- Board committee oversees training of new members and assigns lead for orientation program to a board member
- Members sign conflict of interest and code of conduct forms annually
- Education sessions scheduled throughout the year to familiarize members with the organization's programs and activities

#### Future-oriented

- Pro-active Chair ensures board meetings focus on strategic initiatives; operational issues left to staff
- Planning Committee manages regular updates of vision, mission and strategic plan – use MAS expertise
- Ensure strategic plan has at least a 5-year view
- Planning Committee schedules retreats for board members to address big issues

#### Results-oriented

- Evaluate board performance annually to identify issues and future priorities
- Evaluate progress on strategic plan regularly and link strategic plan to organization's operational plan
- Conduct annual review of Executive Director's performance based on accomplishment of strategic objectives
- Set board and committee work-plans and review accomplishments annually

#### Pro-active Risk Management

- Chair articulates expectations for a no-surprises relationship with Executive Director
- Planning Committee develops a risk management framework and reports to the Board annually
- Board reviews financial and operational reports at least quarterly
- Audit Committee reviews budget proposals, sets expectations for auditors and makes recommendations to the board re auditor reports

#### Have Fun Too

- Invite board members to celebrate organization's milestones and achievements with staff
- Include a social function in the yearly schedule
- Celebrate members' achievements as they complete their term

#### Resources

- Carver Governance Model http://www.carvergovernance .com/pg-np.htm
- Board self-evaluation form http://www.prolifica .org/uploads/Board\_self\_assessment\_short.pdf
- Industry Canada Primer for Directors of Not-for-profit Corporations http://www.ic.gc.ca/eic/site/cilp-pdci.nsf /eng/h\_cl00688.html